# A Comprehensive Guide to ESPN+, SEC Network+, and How iVideo Customers Can Access and Benefit from Both?

## What is ESPN+?

We should first distinguish between the ESPN app and ESPN+. The ESPN app is a free, all-in-one sports hub that provides live scores, news, highlights, and analysis across various sports. It also allows users to stream select ESPN network and SEC Network+ content by linking their TV provider. However, ESPN+ is a separate, paid subscription that can be added within the ESPN app but must be purchased directly through ESPN. (ESPN+ is not dedicated channel with any TV provider and is not included with your Pioneer iVideo services)

**ESPN+** is the industry-leading sports streaming service that offers fans in the U.S. thousands of live sports events, original programming not available on ESPN's linear TV or digital networks, and exclusive editorial content from dozens of ESPN writers and reporters. ESPN+ is its own paid service separate from your Pioneer Services. Fans sign up to ESPN+ for just \$6.99 a month (or \$69.99 per year) at ESPN.com, ESPNplus.com, or on the ESPN App (mobile and connected devices). **However**, you can gain access to certain content within the ESPN app without an ESPN+ Subscription. You can Login to the app with your streaming providers login to access your streaming providers' content.

## What is SEC+?

We should distinguish the difference between **SEC Network** vs **SEC Network+**. **SEC Network** is a live 24-hour television network which you must have a cable, satellite, and streaming provider for. **SEC Network+** is a complementary digital platform providing hundreds of additional digital only events to fans through the ESPN App on connected devices. SEC Network+ is not a television channel.

## So, what's the difference between SEC Network+ and ESPN+?

SEC Network+ is complementary to SEC Network offering exclusive digital events. It is accessible with your TV provider credentials and is available via the ESPN App on smartphones, tablets, connected streaming devices or espn.com/watch. ESPN+ is a paid

subscription. But you **DO NOT** have to pay separately to access SEC Network+. **SEC Network+** is complementary to SEC Network and part of your subscription with your cable, satellite, or streaming provider. You will need to sign into the ESPN app with your providers login.

## How do I sign into ESPN with My Providers login?

If you still need help signing in after the following steps, please visit this link <u>SignInWithYourProviderESPN.pdf</u> for visual walkthrough.

#### Web browser

- In your web browser, go to ESPN.com
- Click on the Account icon in the top right corner of your screen
- Select TV Provider
- Select your participating TV provider
- Enter your TV provider login credentials
- Click Log In

#### Mobile device

- Download the ESPN app from your device's app store
- Open the ESPN app
- Tap the Settings icon in the top right corner of your screen
- Select TV Provider
- Select your participating TV provider
- Enter your TV provider login credentials
- Tap Log In

#### TV-Connected device

- Download the ESPN app from your device's app store
- Open the ESPN app
- Select the Settings icon in the bottom left corner of your screen
- Select Choose your Provider > Provider Account or TV Provider (depending on the device)
- If your device directs you to navigate to a URL on your computer or mobile browser, please follow the on-screen instructions to complete the process
- Select your participating TV provider
- Enter your TV provider login credentials
- Select Log In

# What is my provider login?

We First need to clarify that the SEC Network+ Is only available to those to who are subscribed to the Essential Ivideo package or higher. The Higher Plans include the Complete and Ultimate Ivideo package. You can find more information on our TV packages here: <a href="https://gopioneer.com/tv">https://gopioneer.com/tv</a>.

Pioneer uses Watch TV Everywhere (WTVE) to allow you to access your cable or satellite networks programming online or on mobile devices. You will need to register your TV provider account with Watch TV Everywhere and then you can log in to the network's apps (ESPN app) or websites to watch their content.

# What is Watch TV Everywhere? (WTVE)

Watch TV Everywhere is a service that enables you to access television programming from your TV provider's channels on devices other than a TV, like computers, tablets, and smartphones.

#### **Benefits**

- Access to Live TV: You can watch live TV on demand, even if you are not at home.
- Catch-up on Episodes: You can watch full episodes of current TV shows and catch up on entire seasons.
- **No Extra Cost:** Watch TV Everywhere is usually included as part of your TV subscription, so there's no extra fee.

#### How it works?

You typically need to register your TV provider account with Watch TV Everywhere, and then you can log in to the networks apps or websites to watch their content.

# How to register TV provider with WTVE?

If you still need help registering after the following steps, please visit this link <u>WTVERegistrationDocument.pdf</u> for visual walkthrough.

- Go to the WTVE website: <a href="https://www.wtve.net/">https://www.wtve.net/</a>.
- **Select your TV provider:** Choose your TV provider from the dropdown menu. You will need to choose "Pioneer Ivideo"

- Click "Register": Locate and click the "Register" button.
- **Provide Account Information:** You'll need your account number and the last name on the account, as it appears on your bill.
- **Complete the Registration Form:** Fill out the registration form with the required information, including your email address (which will be your username) and create a password.
- **Submit the Form:** Click "Submit" to complete the initial registration.
- **Check your email:** You'll receive an activation email with a link to complete the registration process.
- Click the Activation Link: Click the link in the email to activate your account.

## I've registered with Watch TV Everywhere, now what?

Your Good to go! You can now go to the ESPN app using the steps above and login with your TV Providers Login. The Provider Login is the Exact same username and password you used during the Watch TV Everywhere registration.